



Person Specification: FRONT OF HOUSE ASSISTANT Criteria	Essential	Desirable
Knowledge, Skills and Experience		
Ability to communicate with tact and diplomacy with all Ampleforth employees, members of the community, visitors and colleagues	✓	
Awareness of Food Safety and Health and Safety in the work place		✓
Show a high degree of professionalism	✓	
Ability to substitute as necessary to meet the demands of the department	✓	
Providing a high level of customer service	✓	
Relevant Food Safety/Health and Safety qualifications		✓
Ability to work un supervised and part of a team	✓	
Skills/experience in a similar role		✓
Degree of fluency in English	✓	
Personal attributes		
Satisfy all criteria and checks relating to suitability to work in a school environment	✓	
An empathy for the works of the monastic community	✓	
Positive 'can do' approach, self-motivated	✓	
Have an enthusiastic and friendly approach	✓	
Be reliable and dependable	✓	
Have clean and tidy appearance	✓	

